



ROCKCOTE®

ARTISAN
NATURAL MATERIALS
by ROCKCOTE

Care & Maintenance



Thank you for choosing ROCKCOTE for your project.

ROCKCOTE Artisan Interior Plaster Finishes are designed to look amazing and perform for many years.

With regular maintenance, ROCKCOTE Artisan Interior Plaster Finishes will continue to enhance your home, office or commercial building for many years to come.

This guide is designed to help you make the most of your ROCKCOTE system, provide instructions for cleaning and regular maintenance, and help you identify issues that may need addressing by a ROCKCOTE Artisan Plastering Professional. It is important to keep this guide with other important documents for your property so it can be given to new owners if the property changes hands.

If you have any questions, our Customer Service team is here to help.



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Properly maintained, your ROCKCOTE Artisan Plaster Finishes will last well in excess of its standard warranty period. Following ROCKCOTE's maintenance guidelines will ensure the optimum lifetime and integrity of the coating.

These guidelines are appropriate for our Artisan Interior Plaster Finishes



How to make the most of your ROCKCOTE Artisan Interior Plaster Finish

ROCKCOTE Artisan Plaster Finishes are all natural and need to be maintained carefully so as not to damage the surface.

Our bespoke plaster finishes have many features and benefits that require special care and maintenance. As such they cannot be treated as you would your typical granite bench top or traditional painted surface.

As with all natural surfaces, our Artisan Plaster range does not like conventional cleaners that contain chemicals.

If you have an unexpected problem, a difficult stain or surface damage and your Artisan Plaster Finish needs retouching, it is important any remedial work is completed by the Artisan who applied the original coating. They'll be able to advise the best options and make the necessary repairs.

ROCKCOTE Artisan Plaster Finishes are composed of natural materials and accurate colour matching of the original product is very difficult unless you have some of the original material on site. We endeavour to do our best in replicating original colours applied, however we cannot guarantee the same colour should repairs be necessary.

Cleaning & Repair methods -

For Artisan Plaster Finishes ***without*** protective sealer

Hand cleaning

Some of the best cleaning results are achieved by dusting the surface with a soft cloth on a regular basis.

Scuffs & Marks

These types of surface marks can only be removed by lightly sanding with 800 grit sand paper, then re-surfaced to make the wall area brand new again.

Oil & Fat stains

If oil or fat contacts the natural plaster surface it will penetrate into the product and stain the surface. The only remedy to this is removing the affected plaster and oil stain, and re-surfacing the affected area. Contact your Artisan Plastering Professional to offer advice and an appropriate repair method.

Cleaning & Repair methods -

For Artisan Plaster Finishes ***with*** protective sealer

Hand cleaning

Some of the best cleaning results are achieved by dusting the surface with a soft cloth on a regular basis.

Scuffs & Marks

If a protective sealer has been applied you can wipe the plaster surface lightly with a damp cloth to remove light surface marks. These types of surface marks can only be removed by lightly sanding with 800 grit sand paper, then re-surfaced to make the wall area brand new again.

Oil & Fat stains

If oil or fat contacts the natural plaster surface it may stain the protective sealer. With a damp cloth lightly wipe the oil residue off the surface. If the stain remains after the surface dries contact your Artisan Plastering Professional to offer advice and an appropriate repair method.



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Velvetina

An occasional light dusting with a soft cloth should be adequate for walls and feature walls. Any liquid spills should be wiped away immediately with a damp sponge.

Otsumigaki

An occasional light dusting with a soft cloth should be adequate for walls and feature walls. Any liquid spills should be immediately 'dabbed' lightly with a damp sponge. Do Not rub the damp surface.

Clay Decor

An occasional light dusting with a soft cloth, or feather duster should be adequate for this surface. Any liquid spills should be immediately 'dabbed' lightly with a damp sponge. Do Not rub the damp surface.

- NEVER use household cleaning fluids to clean marks off an Artisan Plaster Finish.
- Never rub the wall surface when it is wet. Especially Otsumigaki, or Clay Decor Finishes as they are clay based and soften when exposed to water.

Do Not Use:

- Bleach, Mould removers any other store-bought chemical cleaners
- Vinegar of any kind including; Apple Cider Vinegar
- Lemon juice or any other citric cleaner
- Scouring pads or other harsh applicators
- High pressure sprays
- 'Excessive' rubbing even with a soft cloth should be avoided.

Marrakesh

An occasional light dusting with a soft cloth should be adequate for walls and feature walls. Any liquid spills should be wiped away immediately with a damp sponge. Black Olive Soap is the only product that should be used to clean Marrakesh.

What to use	What not to use
<ul style="list-style-type: none">• Black Soap• A non-abrasive soft cloth or sponge	<ul style="list-style-type: none">• Bleach• Mould removers• Any other store-bought chemical cleaners• Vinegar of any kind including Apple Cider Vinegar• Lemon juice or any other citric cleaner• Scourers or other harsh applicators• High pressure sprays
<p>Preparing Black Soap solution</p> <p>To mix the Black Soap solution, add 1 teaspoon (approximately 5 grams) of Black Soap to 1 litre of clean water. Allow Black soap to disperse in the water overnight before use.</p> <p>Apply using a spray bottle/atomiser. The solution should keep for many months.</p>	<p>Excessive rubbing to any Artisan Plaster Surface even with a soft cloth should be avoided.</p>





Product Performance Warranty

All ROCKCOTE Artisan Plaster Finishes receive a 5 year performance warranty.

Warranted performance excludes workmanship and application of materials.

Our expectation is that ROCKCOTE Artisan Plaster Finishes will perform well beyond the performance warranty timeframe, and continue to enhance all projects to which they are applied.

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Construction Systems

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